

**COMMENTS RECEIVED WITH THE OPSRRA
SUPPLEMENTARY WATER SURVEY JANUARY 2013
(By Community)**

Otter Point:

1. Water storage and water conservation are really the first steps in trying to manage water in rural areas that are not on a community water system. Access to community water would be great for many but just not affordable in parts of the community where properties are widely spaced. The future of the community needs to be planned around the availability of water for household, commercial and fire protection. If the water isn't there then don't allow dense development!
2. Use creek water by pail for watering in summer and in power outages for toilet and washing-no license for use.
3. Luckily I am not on CRD water but I think it is absolutely ridiculous that the CRD would not lift water restrictions and allow taxpayers to use up all the surplus water instead of raising rates. This is stubborn ideology and not pragmatism, unfair to people who are already overly burdened with taxes.
4.
 1. We are on a community water system with a finite capacity. I would be willing to pay "across time" for significant capacity to store rainwater/run-off
 2. Our 2 person household has very variable water usage. Oct to Dec is 84 l/day. Jan to March is 67 l/day. April to June is 166 l/day. July to Sept is 666 l/day.
 3. Our current water charge is 55 cents per metric gallon or 12.22 cents per liter.
5. There is a new plumbing code coming out & all new houses will have to recycle their water.
6. With normal usage the shallow (about 14') house well is adequate for house needs; however, although we have a fairly new extensive water purification system, the toilets still get black streaks that are difficult to remove. The garden well is very shallow and gravity-fed, so free; it is used only when needed to water plants (mainly veggie garden) and occasionally to wash vehicles. We do NOT water grass. There has been more construction in our area and we wonder how this is affecting our water.
7. Need to protect the efficient and low cost current Kemp Lake Water System from both potential pollution and attacks from the development community which wants a CRD water source to facilitate their small lot, subdivision development plans.
8. It would be nice to hook up to municipal water but the line does not come as far as our home.
9. I wish there was a maybe answer to would you be willing to pay more the access enough water to meet your water needs. We'd really like to know what the options would be (including ease of access and quality).
10. Underground storage systems seem to me the best solution to my water needs. With the amount of rainfall we get in our area we should be able to store all we need.
11. Because of development and pollution in the area, I am concerned about our quality and supply of ground water.
12. More education is needed to inform residents using the Kemp Lake water on water conservation and also on water quality. I personally have a whole house water filter which is normally changed once a month and an RO filter for my drinking water. Water conservation is a matter of education and life style change. Unfortunately, most people will not change until it hits them in the pocket book and by that time we all end up paying more because of some people's lack of consideration and willingness to learn and change.
13. We would be interested in connection to CRD water system if it became available.

14. I am able to meet the needs of our household with our present system. I would be willing to pay to be on CRD water in order to supply fireflow to our community for fire protection
15. CRD water should be available to everyone. Don't understand why you can buy all the CRD water you want via expensive home delivery, but can't hook up to the public waterline.
16. Manage with well's output now, except when too many visitors stay too long. It might not be able to sustain a family of 6, based on such occasions. But there are two of us regularly. Gardening can cause water stress here. Our only option is to have water hauled in.
17. I wish to have water supplied to Otter Point first for the Fire Fighters and to anyone that needs to have water trucked in. It should be a stand alone health need that should be met for every Otter Point resident.
18. I am on kemp lake water distribution, I am not happy with the quality of the water we pay for, unprotected watersheds are not a safe source of drinking water do to the many factors that could lead to contamination, I do not drink the water because of the overwhelming smell of chlorine, I do not feel this is a safe potable water system not because of disinfection methods but because of the high risk of contamination. Quality samples should be taken more frequently to ensure this unprotected watershed is safe to drink.
19. I am satisfied with my current water source and would not want to have to pay more for use of other water sources. I favor promoting water conservation, gathering of rain water, and limiting development as ways of responding to problems with the volume and quality of water.

Shirley:

1. We have rainwater collection, thus quite difficult to estimate how much water we actually get from the source. It depends on the time of year and the amount of rain which falls. In the dry and pollen seasons we collect very little water, thus need a large storage capacity to cover the consumption in this period. My answer to the question on how much from the source is based on our ability to collect approx 60,000 gals of rain per year, divided by 365 days per year and then roughly converting into litres.
2. Right now we're not willing to pay more to access water from a community or municipal source as we normally don't have a water problem. We already pay for extra when we need it, although ideally would like more water for our garden and are planning extra storage. However, as we do rely on well-water, we're concerned about undue development in the area which may cause well-water shortage unless the local authority is more proactive on water issues.
3. In response to the 3rd last question it varies depending on the season but with a stream license we do get in excess of 1,000 l/d however if only the column of water in the deep well is considered then it could be more or less, again based on seasonal flows. Despite this good supply we are cautious and look to means to conserve our supply.

In response to the 2nd last question - as we installed our 'infrastructure - the well and sump pump in the creek - our costs have been high enough.
4. Concerned about protecting our water source. Collecting rain water is a good idea, need to get more information on that.